

Roles, Qualifications, and Expectations of Natural Helpers

Natural Helpers will fulfill the following roles at the Center for Healing & Hope:

1. Build authentic relationships with immigrants, refugees, and asylum seekers in the community
2. Assist immigrants in the community in a respectful, professional, and culturally sensitive manner
3. Provide appropriate referrals to services and resources that clients need, including resources related to employment, transportation, food, clothing, health care, legal services, language classes, housing, and other services
4. Listen deeply and in a caring manner, while offering their own experiences and knowledge
5. Share success stories and opportunities for improvement
6. Advocate for individual and community needs

Qualifications:

- Be bi or multi-lingual and very proficient in English
- Be a trusted and connected member of the community
- Have experience helping community members find resources
- Have effective communication skills
- Be part of a community in which members are racial, ethnic and/or linguistic minorities
- Be aware of the needs and goings-on in the community
- Have access to a computer or smartphone with ability to regularly check email
- Be committed to serving all members of their community

Expectations:

1. Attend and participate in the Natural Helper training program from 9am-4pm on October 3, 10, & 17, 2021
2. Promote the Center for Healing & Hope (CHH) and the Natural Helper program in the community
3. Regularly attend trainings and events and communicate openly with CHH staff
4. Be present at the CHH at least 3 hours a month, complete intake for new clients, make follow-up calls, and make referrals to the services and resources that clients need

Benefits Received by Natural Helpers:

- A \$250 stipend: Stipends are \$125 upon completion of initial training + \$125 upon completion of volunteer hours after the first year of service.
- 3 days (20 hours) of in-depth training on how to be a leader and aid others in accessing resources, and serve the needs of the community

Ready to apply? Click here! <https://forms.gle/wAhEaeUWwGHkm5Z49>)

Do you know someone who would be a good fit? Nominate someone by clicking here! <https://forms.gle/rg6dkoBd772aiu6c6>)

More questions? Contact Julia Schmidt, Immigrant Resource Coordinator by email jschmidt@chhclinics.org, phone 574-534-4744 ext. 209 or texting 574-205-9425.