



GRATITUDE REPORT 2020 - 2021



CENTER FOR HEALING & HOPE

The place where healing & hope meet



Our last Gratitude Report was for 2019. We celebrated 20 years of service and prepared to build upon a successful year. Like you, we had no idea the challenges ahead would change our world as we know it and force us all to adapt to a new way of living. This combined report from 2020-2021 will bring you up to speed on the state of the organization and illustrate how your support throughout the pandemic has allowed Center for Healing & Hope to continue meeting peoples' needs in the community.

Mission: The Center for Healing & Hope provides medical and advocacy services in a Christ-like manner to meet peoples' needs in our community.

Vision: We are a welcoming place for affordable health care and immigrant services, engaging volunteers and community partners to promote the physical, emotional and spiritual wellbeing of those we serve.

Message from Leadership



Mark Regier | Board Chair

When I rejoined the CHH board in 2019, I could never have imagined that we would soon face a global health crisis that would change the world as we know it. With a new executive director at the helm, we were forced to re-examine our operations, but not our mission. How could we care for the underserved when we couldn't even be in the same room?

Within weeks CHH became the first fully accessible COVID-19 testing site in the area, committed to reducing the barriers our patients experienced early in the pandemic. In the clinic, we shifted to telemedicine to provide the best care we could in the face of uncertainty.

We put out a call for volunteers for our testing site, and you showed up. We asked for your financial support and for your prayers to help sustain our patients, staff, and volunteers, and you delivered. The pandemic quickly became an important reminder of just how fortunate we are to live in a community that so deeply values others.

In 2021 as COVID-19 continued to batter our local community, you continued to stand with CHH, knowing that our patients' needs didn't stop with a new viral surge or variant.

You supported us as we settled into our new location on Lincoln Avenue and resumed in-person urgent and chronic care appointments, implementing COVID protocols to keep everyone safe. We also resumed in-person GRID appointments, helping immigrants become established in the community.

Even when demand for COVID testing fell in the summer of 2021, we kept the testing site open when others closed, knowing we weren't out of the woods. Sadly, by late 2021, we again saw record numbers at the testing site and increasing positivity rates.

So, what did we learn on this COVID-infected journey? We learned to be nimble and adaptive, to be resilient and unwavering in our mission. We learned that strong support systems, deeply rooted faith, and love for our neighbor go far in restoring our humanity and caring for the community around us. We learned that being empathetic and taking the time to listen may just provide that much needed reset in someone's life. The experiences of these past two years--as difficult as some have been--have left us better equipped and more resilient. We are ready to handle what comes next.

Thank you for shining brightest in a time of darkness for so many. It is because of you that our patients have found healing and hope in these challenging times.

Thank you to our community partners who provided a home for our COVID-19 testing site over the past 2 years.



Plymouth United Church of Christ



The City of Goshen (Shanklin Park)



Silverwood Mennonite Church

By The Numbers

\$37,472

Immigrant resource funds given in 2021

\$40,166

Immigrant resource funds given in 2020

412

GRID cards issued in 2021

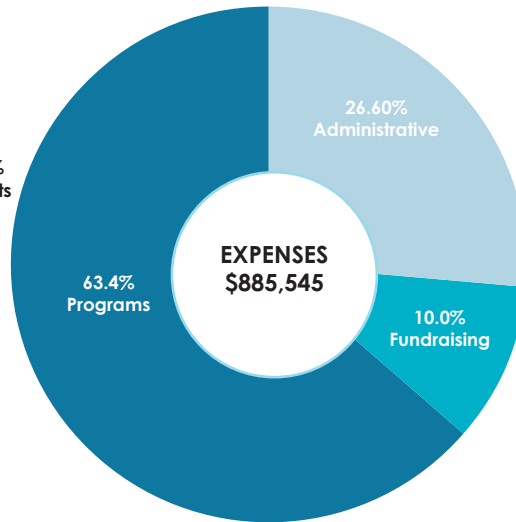
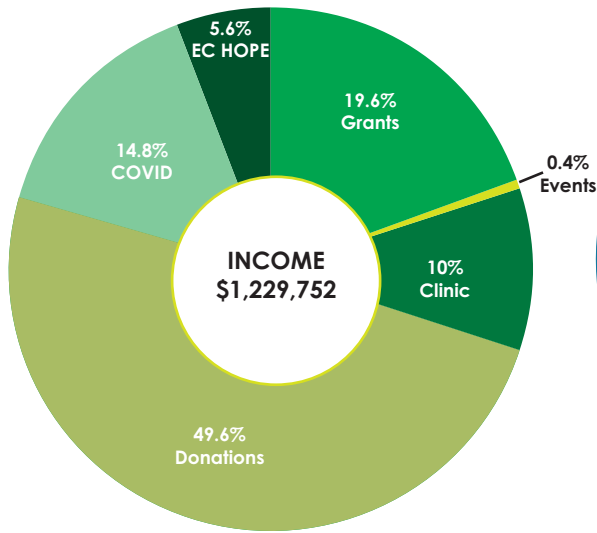
204

GRID cards issued in 2020

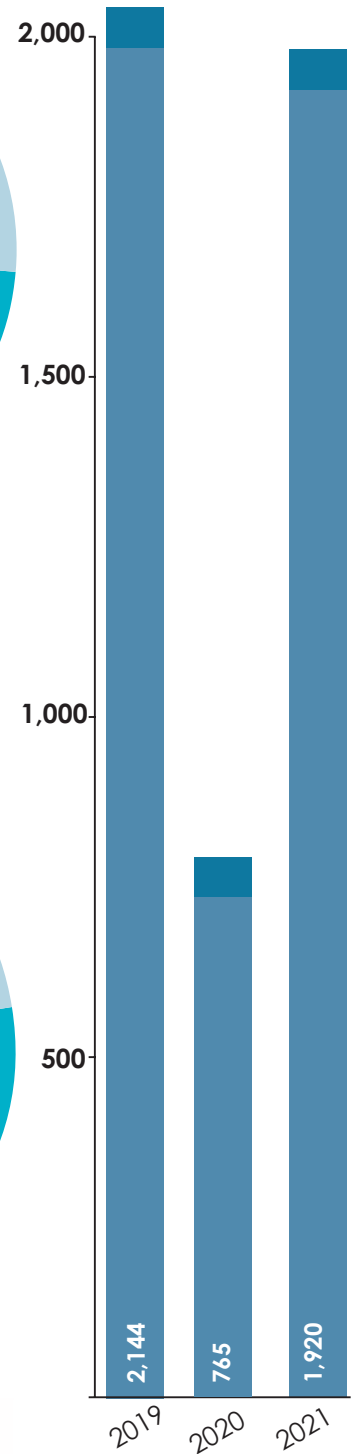
70,000+

samples collected at the COVID-19 testing site in 2020/2021

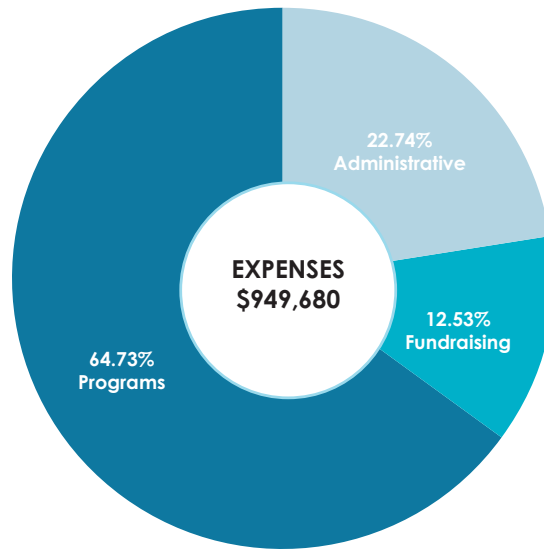
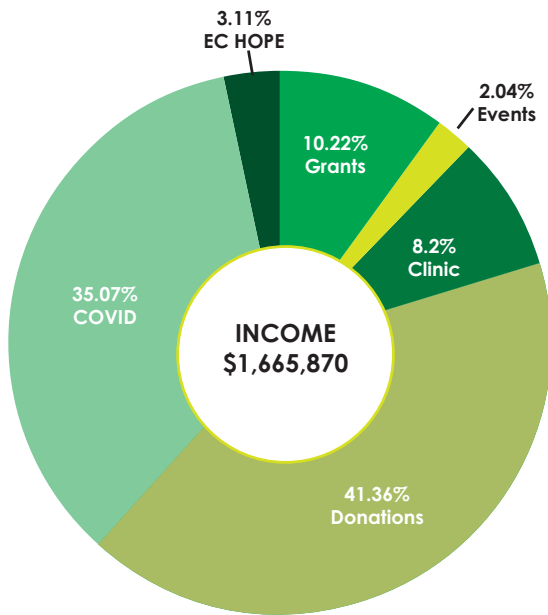
2020 Financial Report



Patient visits



2021 Financial Report



600+

COVID-19 vaccines administered

97%

of patients were uninsured

300

volunteers offered time and energy in 2020/2021

>\$3,000,000

in diabetes medications distributed to patients at significantly reduced costs

100%

of staff are vaccinated and boosted against COVID-19

2020/2021 Donors & Sponsors

Thank you for your generous support of our mission to provide medical and advocacy services in a Christ-like manner to meet peoples' needs.

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 ATC
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 Bontrager Inc
 Camacho Equipment & Janitorial Supply Inc
 Elkhart Operating, LLC/Golden Living Center
 Everence Financial Inc
 FOUND
 Gerig Surgical Associates
 Goshen Brewing Company
 Goshen Family Physicians
 Goshen Hospital
 Greencroft Communities
 Hancock Regional Hospital
 InterCambio Express
 Interra Credit Union
 IS Consulting LLC
 Meijer
 Miller Poultry
 Miso Japan Fine Dining
 Mutual Bank
 Nuway Construction
 Salesforce
 Smoker Craft Inc
 Soapy Gnome
 Sunrise Orchards
 Sunrise Produce
 The Papers, Inc.
 Town & Country Builders
 Wieland Design

Organizations

Bontrager Family Foundation
 Central District Conference
 City of Goshen CDBG
 Community Foundation of Elkhart County
 Crossroads United Way
 Exchange Club of Elkhart County
 Goshen High School Boys Tennis
 Goshen Health Foundation Inc
 Goshen Sunrisers Kiwanis Club
 Kiwanis Club of Goshen
 Madison Township Alumni Association
 Mennonite Health Services
 Perez for Council
 Rotary Club of Goshen
 SIA Foundation
 The Benevity Community Impact Fund
 The Electric Brew
 Treasurer of Elkhart County
 Tri Kappa of Goshen

Grants

Beacon Community Impact
 Community Development Block Grant
 Community Foundation of Elkhart County
 Crossroads United Way
 Goshen Hospital
 Indiana Department of Health
 Mennonite Health Services
 SIA Foundation

Churches

Abundant Rain Collective, Inc.
 Africa Inter-Mennonite Mission
 Assembly Mennonite Church
 Belmont Mennonite Church
 Benton Mennonite Church
 Berkey Avenue Mennonite Fellowship
 Bethany Church of the Brethren
 Clinton Frame Church
 College Mennonite Church
 East Goshen Mennonite Church
 Eighth Street Mennonite Church
 Foundation Family Worship Center
 Goshen City Church of the Brethren
 Goshen First Brethren Church
 Grace Community Church
 Hively Avenue Mennonite Church
 Holdeman Mennonite Church
 Jamestown United Methodist Church
 North Goshen Mennonite Church
 Open Table Mennonite Fellowship
 Pleasant View Church
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 Prairie Street Mennonite Church
 Rock Run Church of the Brethren
 Silverwood Mennonite Church
 Unitarian Universalist Fellowship
 Walnut Hill Mennonite Church
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 Phillip Ramer
 Missy Schrock
 Jake & Rose Shetler
 Rebecca Slough
 CHH staff
 Bud Wulliman
 Leroy & Maxine Yoder

Gifts in Memory of

Rev. Curtis Bedsworth
 Bonita Driver
 Brent Eash
 David Helmuth MD
 Myrna Kauffman
 Joel Kauffmann
 Juanita Laidig
 Mitchell Liebowitz
 Allen S & Ruth E Martin
 Humberto Perez
 Patty Pullen
 Ann Reinert
 Joe Renner
 Emma Schreck
 Eldon Stoltzfus
 Willard Swartley
 Sara VonGunten
 Hank Weaver
 Bryan Williamson
 Mervin Zook



This painting resides at Plymouth United Church of Christ to remind us of our longstanding partnership and combined efforts of creating a welcoming space for healing and hope. Thanks to Randy Horst for creating this beautiful work of art and thanks to PUCC for sharing your space with us for 10 years!

LOOKING AHEAD



Stories of hope is a new e-communication that will be sent out on the 15th of each month. These stories will be brought to you through the lens of our staff, volunteers, donors, patients, and community partners. Our goal is to highlight the hope that is present in our community through the interconnected world of faith, healing, philanthropy, and advocacy.



We have extended our commitment to provide COVID-19 testing through June of this year. A massive thank you goes out to the volunteers working in freezing temperatures, and Silverwood Mennonite Church for providing their space to allow for the best possible flow during this time of year. You can order free at-home rapid tests at special.usps.com/testkits.



While we continue to monitor the COVID-19 situation and the effects it can have on the way we work, we hope to continue this year with our Muchas Mochilas giveaway, our Volunteer Cele-brunch-tion, and the 2nd annual Festival of Hope. Interested in volunteering, sponsoring an event, or joining us as a community partner? Reach out to info@chhclinics.org or give us a call to learn how we can make a difference together!

Our mission to care for uninsured, vulnerable and underserved neighbors in our communities has shaped our work since we began in 1999. Because of your support, we're able to continue that mission 23 years later. Thank you for keeping Center for Healing & Hope rooted in resilience.

CENTER FOR HEALING & HOPE

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