

IMMIGRANT RESOURCE GUIDE

This community resource guide, published in September 2020, is intended to be a quick reference guide for immigrants to learn more about services provided in Elkhart County, Indiana.

The Center for Healing & Hope (CHH) provides this guide. The mission of the Center for Healing & Hope is to provide medical and advocacy services in a Christ-like manner to meet people's needs in our community. This guide fits into our vision of being a welcoming place for affordable health care and immigrants, engaging volunteers and community partners to promote the physical, emotional and spiritual wellbeing of those we serve. Other immigrant services that we offer include providing financial resources through the Immigrant Resource Fund, distributing city IDs for Goshen residents, and our Natural Helpers program, which connects immigrants with community volunteers who can direct them to other resources in the community.

For more information about resources, contact the Immigrant Resource Coordinator by calling 574-534-4744 ext. 209, emailing hope@chhclinics.org, or texting 574-205-9425.

Know of a community resource not listed in this guide? Please email hope@chhclinics.org to have the information added.

Did you have a poor experience when interacting with a resource listed in this guide?

We want to know! Please email hope@chhclinics.org



Scan QR code to view this guide on your phone

NATURAL HELPERS

Do you need assistance accessing community resources such as food, English classes, medical care, and more?



What is the Natural Helpers Program?

The Natural Helpers program at Center for Healing & Hope connects immigrants with a volunteer who speaks your language and can help you to access the many resources available to immigrants in Elkhart County.



How do I meet with a Natural Helper?

Natural Helpers are available every Monday evening from
5:00pm-7:00pm at Center for Healing & Hope located at
400 West Lincoln Avenue in Goshen, Indiana. Everyone is welcome. You do not need an appointment.



How do I contact the Immigrant Resource Coordinator at Center for Healing & Hope?

You may text "support" or send a Whatsapp message to (574) 205-9425 and someone will respond within a few days.

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MEDICAL

ASPIN HEALTH INSURANCE NAVIGATOR

Help is available to all Hoosiers seeking to enroll in coverage through the Marketplace, HIP, or CHIP. ASPIN's team of federally certified navigators are available in communities across the state to help individuals and families understand their options, answer questions, determine if financial assistance is available and enroll in health insurance coverage.

- ASPIN'S SERVICES ARE UNBIASED AND FREE
- ALL ASSISTANCE AVAILABLE IN-PERSON OR IN A VIRTUAL SETTING VIA ZOOM OR BY PHONE

Call (317) 766-2596

Spanish speakers available <u>https://aspinhealthnavigator.org/</u> 550 Congressional Blvd. Suite 120 **CARMEL**, IN 46032

CENTER FOR HEALING AND HOPE (CHH)

Center for Healing & Hope provides affordable healthcare for the uninsured and advocacy services for immigrants. We are a welcoming place serving the community with Christ as our example.

- MEDICAL VISITS BY APPOINTMENT
- CHRONIC AND ACUTE CARE
- DIABETES TREATMENT AND EDUCATION
- GOSHEN RESIDENT ID CARD
- IMMIGRANT RESOURCE TEXT LINE: 574-205-9425
- NATURAL HELPERS PROGRAM-CONNECT WITH AN IMMIGRANT VOLUNTEER
- ALL SERVICES OFFERED IN ENGLISH AND SPANISH

Call (574) 534-4744

Spanish speakers available https://chhclinics.org 400 W Lincoln Ave **GOSHEN**, IN 46526

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MEDICAL

ELKHART COUNTY HEALTH DEPARTMENT

The mission of the Elkhart County Health Department is to improve the lives, health and environment of our community.

- IMMUNIZATION CLINIC
- SEXUALLY TRANSMITTED INFECTIONS CLINIC
- VITAL RECORDS DIVISION TO PROCESS AND MAINTAIN BIRTH AND DEATH RECORDS FOR ELKHART COUNTY
- DENTAL SERVICES FOR CHILDREN AT THE HEALTHY BEGINNINGS DIVISION OFFICE
- HEALTHY BABIES PRENATAL CARE COORDINATION SERVICES
- WOMEN, INFANTS, AND CHILDREN (WIC) PROGRAM
- HEALTH EDUCATION COMMUNITY PROGRAMMING
- RESOURCE SUPPORT NAVIGATION
- CAR SEAT INSTALLATION AND CHECKS
- TOBACCO CESSATION SERVICES
- ENVIRONMENTAL HEALTH DIVISION TO PREVENT DISEASE TRANSMISSION, PRESERVE THE ENVIRONMENT, AND IMPROVE THE QUALITY OF THE LIFE IN ELKHART COUNTY THROUGH EDUCATION, ASSESSMENT, AND ASSURANCE

Call (574) 523-2283 Bilingual services available https://health.elkhartcounty.com/en/ 608 Oakland Ave, Elkhart 46516

MEDICAL

HEART CITY HEALTH

Heart City Health is a premier healthcare network providing access to high-quality, primary, and preventive care for our community.

- FAMILY MEDICINE (PEDIATRICS AND ADULTS)
- DENTISTRY
- BEHAVIORAL HEALTH
- INSURANCE SERVICES (NAVIGATORS)
- WOMEN'S HEALTH (OB)
- FULL-SERVICE PHARMACY

Spanish speakers at each of its 3 locations and treats everyone, regardless of their insurance status or ability to pay. <u>https://www.heartcityhealth.org/</u>

SIMPSON: (574) 293-0052; 236 Simpson Avenue, ELKHART, IN 46516 SCENIC: (574) 350-2500; 148 W. Hively Ave. Ste.1 ELKHART, IN 45617 DENTAL: (574) 970-1937; 2100 Superior Street ELKHART, IN 46516

MAPLE CITY HEALTH CARE CENTER

Maple City Health Care's mission is to foster healthy community in our neighborhoods by providing and promoting affordable, accessible, and integrated quality care, and to articulate and promote our experience as a sustainable model.

- TREATING ILLNESS AND INJURY
- HEALTH SCREENINGS
- CHRONIC CARE
- PREGNANCY AND NEW BABY CARE
- HEALTHY LIVING GROUPS
- BEHAVIORAL HEALTH AND COUNSELING
- DENTAL
- HEALTH INSURANCE NAVIGATORS
- SOCIAL SERVICES SUPPORT

Spanish speakers available at each location

https://mchcc.org/

Northside: (574) 534-3300; 213 Middlebury St. GOSHEN, IN 46528 Vista: (574) 534-0088; 808 N. 3rd St. GOSHEN, IN 46528 Maple City Dental: (574) 500-3737; 814 N. 3rd. St. GOSHEN, IN 46528 Westend: (574) 534-3300; 2606 Peddlers Village Rd., Ste 210 GOSHEN, IN 46526



MEDICAL

MOSAIC HEALTH & HEALING ARTS

Indiana's first family medicine practice that is an openly inclusive and welcoming medical facility to people who identify as LGBTQ2IA+, extending welcome to the entire community as well.

- WELL VISITS + ANNUAL PHYSICALS
- CHRONIC DISEASE MANAGEMENT
- ACUTE CARE AS NEEDED
- CERVICAL SCREENING EXAMS
- SEXUALLY TRANSMITTED INFECTION TESTING & TREATMENT
- GENDER AFFIRMING HORMOME THERAPY
- HIV TESTING & TREATMENT + PRE EXPOSURE PROPHYLAXIS FOR HIV
- BEHAVIORAL HEALTH
- CLINICAL SUPPORT GROUPS + PEER SUPPORT GROUPS

Financial assistance available.

Call (574) 537-2680 Spanish speakers available

https://mosaichha.org/

330 Lakeview Drive GOSHEN, IN 46528 (on the Oaklawn campus)

NORTHERN INDIANA HISPANIC HEALTH COALITION

The Northern Indiana Hispanic Health Coalition (NIHHC) provides preventative health care programs and services to meet the unique needs of the Hispanic community. It offers bilingual, culturally sensitive services, including:

- HEALTH SCREENINGS
- EDUCATION PROGRAMS
- PHYSICIAN REFERRALS
- ADVOCACY
- RESEARCH
- VOLUNTEER AND LEADERSHIP OPPORTUNITIES

Call (574) 522-0966 Toll free: 1-877-21-SALUD (72583)

http://www.nihhc.com/ 444 N. Nappanee St. **ELKHART**, IN 46514

MEDICAL

OAKLAWN

Oaklawn provides mental health and addiction treatment for children, adolescents, and adults in Elkhart and St. Joseph Counties.

- INPATIENT CARE FOR ADULTS
- RESIDENTIAL TREATMENT FOR ADOLESCENTS
- OUTPATIENT THERAPY
- CASE MANAGEMENT
- SKILLS TRAINING
- ADDICTIONS OUTPATIENT TREATMENT
- HOMELESS ASSISTANCE

Call (574) 533-1234 ask for Access Center

Access Center Specialists include Spanish speaking staff http://oaklawn.org/

330 Lakeview Drive **GOSHEN**, IN 46528 2600 Oakland Ave. **ELKHART**, IN 46517 415 East Madison Street, **SOUTH BEND**, IN 46617

COVID-19 RESOURCES

NIHHC BILINGUAL COVID-19 HOTLINE NUMBER:

(574) 206-3938 Spanish speakers available Call for COVID-19 vaccine, testing information and locations.

ELKHART COUNTY HEALTH DEPARTMENT COVID-19 CALL CENTER:

(574) 523-2283 Spanish speakers available Call for information and to schedule appointment.



LEGAL

CATHOLIC CHARITIES SOUTH BEND + FORT WAYNE

The Fort Wayne and South Bend offices of Catholic Charities has been recognized by the Department of Justice as an immigration site with the necessary resources available to them to provide quality service in the areas of immigration and naturalization.

- ADJUSTMENT OF STATUS
- FAMILY PETITIONS
- CITIZENSHIP AND NATURALIZATION (if eligible)
- EMPLOYMENT AUTHORIZATION (if eligible)
- TEMPORARY PROTECTION STATUS (if eligible)
- DACA (if eligible)
- CITIZENSHIP CLASS
- AFFIDAVIT OF SUPPORT
- TRAVEL DOCUMENT
- RE-ENTRY PERMIT
- FIANCE PETITION
- VIOLENCE AGAINST WOMEN ACT
- U-VISAS
- TRANSLATION AND INTERPRETATION
- CONSULAR PROCESS

Call (260) 422-5625

Spanish speakers available www.ccfwsb.org/immigration 915 S. Clinton, Fort Wayne, IN 46802

LEGAL

CENTER FOR LEGAL JUSTICE

Center for Legal Justice is a nonprofit law firm dedicated to helping families and individuals in the areas of family law and immigration law.

- FAMILY LAW
- LEGAL SERVICES FOR IMMIGRATION
- MISDEMEANORS AND LOW LEVEL FELONIES WITH NO TRIAL
- OTHER LEGAL SERVICES

Call the switchboard at (574) 333-2037

Spanish speakers available <u>http://www.centerforlegaljustice.net/</u> 220 West High Street, **ELKHART**, IN 46516

INDIANA LEGAL SERVICES, INC.

Indiana Legal Services, Inc. helps eligible low-income clients who are faced with legal problems that harm their ability to have basics such as food, shelter, income, medical care or safety.

- FAMILY LAW
- CONSUMER LAW
- SENIOR LAW
- HOUSING ISSUES
- PUBLIC BENEFITS

Call 1-844-243-8570

https://www.indianalegalservices.org/

LEGAL

LA CASA DE AMISTAD

La Casa de Amistad employs a full-time, bilingual DOJ Accredited Legal Representative and several immigration counseling staff to provide high-quality, low-cost immigration legal consultations, representation and assistance.

- PETITIONS FOR FAMILY MEMBERS (I-130)
- CONSULAR PROCESSING
- ADJUSTMENT OF STATUS
- NATURALIZATION (N400)
- CITIZENSHIP (N600, Acquired and Derived Citizenship)
- DACA RENEWALS AND FIRST TIME DACA APPLICATIONS
- GREEN CARD RENEWALS (I-90)
- WORK PERMIT RENEWALS (I-765)
- AFFIDAVITS OF SUPPORT (I-864)
- U-VISAS FOR VICTIMS OF VIOLENT CRIME

Call (574) 233-2120

Spanish speakers available https://lacasadeamistad.org/ 3423 S. Michigan St. **SOUTH BEND**, IN 46614



Don't become a victim of immigration scams! If you need legal advice on immigration matters, make sure the person helping you is authorized to give legal advice. Only an attorney or an accredited representative working for a Department of Justice (DOJ) recognized organization can give you legal advice.

LEGAL

LA POSADA IMMIGRANT AID

La Posada provides immigration resources through written materials, legal counsel, and referrals in a faith-based context that is experienced as welcoming, safe, and focused on serving our vulnerable neighbors.

- LEGAL COUNSEL
- ENGLISH CLASSES
- APPLICATION SUPPORT

Call (574) 931-4228

Spanish speakers available https://www.laposadaaid.com/ 23786 Sunnyside Ave., **ELKHART**, IN 46516

NATIONAL IMMIGRANT JUSTICE CENTER

National Immigrant Justice Center is dedicated to ensuring human rights protections and access to justice for all immigrants, refugees, and asylum seekers. Some services will be referred to Chicago office.

- LEGAL SERVICES FOR UNACCOMPANIED IMMIGRANT CHILDREN
- LEGAL SERVICES FOR LGBTQ IMMIGRANTS
- COUNTER-HUMAN TRAFFICKING SERVICES
- SERVICES FOR DETAINED IMMIGRANTS
- LEGAL SERVICES FOR ASYLUM SEKKERS
- GENERAL IMMIGRATION SERVICES

Call (312) 660-1370

Spanish speakers available https://immigrantjustice.org/ 110 E. Washington Street, **GOSHEN**, IN 46528



LEGAL

THE VOLUNTEER LAWYER NETWORK, INC.

The Volunteer Lawyer Network is dedicated to facilitating the provision of free legal assistance and representation from community lawyers to low-income individuals.

- ADOPTIONS AND GUARDIANSHIPS
- DISSOLUTION (DIVORCE)
- LANDLORD / TENANT
- CONSUMER/COLLECTIONS
- SMALL BUSINESS LEGAL NEEDS
- ESTATE LAW
- WILLS / POWERS OF ATTORNEY / HEALTH CARE DIRECTIVES
- CONTRACTS
- BANKRUPTCY
- REAL ESTATE
- EXPUNGEMENTS / SPECIAL DRIVING PRIVILEGES

Call (574) 277-0075

Tuesdays, Wednesdays, Thursdays 8:00am-1:00pm, and Fridays between 1:00pm-5:00pm

https://www.volunteerlawyernetwork.net/

Tiny Free Pantry at Center for Healing & Hope



- Free food and hygiene items for those in need
- Always unlocked
- Located outside on the south wall of building
- Take what you need, leave what you can
- Items provided by donation



FOOD PANTRIES

Name	Church Community Services
Address	907 Oakland Ave, Elkhart, IN 46516
Phone Number	574-295-3673
Hours	Mon & Wed 11am-3pm., Thurs 11am- 3pm & 4pm-7pm (Spanish speakers)
What to bring	Photo ID, proof of address
Eligibility	None
Name	East Goshen Mennonite Church
Address	2019 E. Lincoln Ave., Goshen, IN 46528
Phone Number	574-533-7161
Hours	Tues 9am-12pm (Spanish speakers)
What to bring	ID / utility bill or mail w/ Goshen address
Eligibility	Living in the city of Goshen
Name	Grace Lutheran Church
Address	831 W. Marion St. Elkhart, IN 46516
Phone Number	574-294-1951
Hours	Tues 9:30-11:00am
What to bring	No ID required
Eligibility	None
Name	Middlebury Food Pantry
Address	13307 Co Rd 16 Middlebury, IN 46540
Phone Number	574-596-5135
Hours	Sat 8:30-11:00am (Spanish speakers)
What to bring	Photo ID
Eligibility	Once per month
Name	Open Door Pantry
Address	54820 CR1 Elkhart, IN 46516 (Behind Radiant Life Church)
Phone Number	574-675-0996
Hours	2nd Tuesday of every month 2:30-5:00pm
What to bring	Any form of ID
Eligibility	None

FOOD PANTRIES

Name	Salvation Army of Elkhart
Address	300 N Main St, Elkhart, IN 46516
Phone Number	574-970-0088
Hours	Mon & Fri 1:00-3:00p, Wed 8:30-11:45a (Spanish speakers)
What to bring	Any form of ID, proof of address
Eligibility	Once every 30 days
Name	Salvation Army of Goshen
Address	1013 N. Main St., Goshen, IN 46528
Phone Number	574-533-9584
Hours	Mon & Fri 1:00-3:00p, Wed 8:30-11:45a (Spanish speakers)
What to bring	Any form of ID, proof of address
Eligibility	Once every 60 days
Name	Saint John's Episcopal Church
Address	226 W Lexington Ave, Elkhart, IN 46516
Phone Number	574-295-1725
Hours	Wed & Sat 8:30am-10am
What to bring	Photo ID
Eligibility	None
Name	St Vincent De Paul
Address	1108 S Main St, Elkhart, IN 46516
Phone Number	574-293-8231
Hours	Tues 1pm-2:30pm
What to bring	Any form of ID
Eligibility	Elkhart address or parishioners
Name	The Window
Address	223 S Main St, Goshen, IN 46526
Phone Number	574-533-9680
Hours	Mon & Friday 1pm-3:30pm, Tues 9am- 10:30am, Thurs 9am-10:30am & 3:30pm-5pm
What to bring	Photo ID, Proof of Address
Eligibility	Living in Elkhart County
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SOUP KITCHENS

CLOTHING PANTRIES

Name	Cornerstone Fellowship
Address	110 S. 5th St. Goshen, IN 46528
Phone Number	574-533-6764
Hours	Mon Thurs. 5:30pm-7:00pm

Name	Faith Mission
Address	801 Benham Ave, Elkhart, IN 46516
Phone Number	574-293-3406
Hours	Every day 12:30pm-1pm, 5pm-5:30pm

Name	Grace Lutheran Church
Address	831 W. Marion St. Elkhart, IN 46516
Phone Number	574-294-1951
Hours	Tues at 5:30pm

Name	Guidance Ministries
Address	216 N 2nd St, Elkhart, IN 46516
Phone Number	574-296-7192
Hours	Tues and Thurs 5pm-6pm

Name	The Window
Address	223 S Main St, Goshen, IN 46526
Phone Number	574-533-9680
Hours	Mon - Fri 11:30am-12:30pm

Name	Church Without Walls
Address	731 Wagner Ave. ELKHART IN 46516
Phone Number	574-293-0776
Hours	Thursday 10am-12pm
What to bring	State-issued Photo ID
Eligibility	Living in Elkhart County
Name	Grace Lutheran Church
Address	831 W. Marion St. Elkhart, IN 46516
Phone Number	574-294-1951
Hours	3rd Tuesday of each month 9:30-11:00am
What to bring	No ID required
Eligibility	None
Name	Guidance Ministries
Address	216 N. 2nd St. ELKHART, IN 46516
Phone Number	574-296-7192
Hours	Tues 9:30am-1pm
What to bring	Govt. issued Photo ID
Eligibility	Living in Elkhart County
Name	The Cove
Address	347 W. Lusher ELKHART, IN 46517
Phone Number	574-226-0261
Hours	Wednesday 5pm, Friday 10am
What to bring	Photo ID
Eligibility	Living in Elkhart County
Name	The Window
Address	223 S Main St., Goshen, IN 46526
Phone Number	574-533-9680
Hours	Tues. 10am-12pm and Thurs. 4pm-5:30pm
What to bring	Photo ID
Eligibility	Living in Elkhart County
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ID CARDS & ADVOCACY

CENTER FOR HEALING & HOPE

The Center for Healing & Hope provides medical and advocacy services in a Christ-like manner to meet people's needs in our community.

- GOSHEN RESIDENT ID CARD
- IMMIGRANT RESOURCE FUND FINANCIAL ASSISTANCE
- IMMIGRANT RESOURCE TEXT LINE: 574-205-9425
- NATURAL HELPERS PROGRAM CONNECT WITH AN IMMIGRANT VOLUNTEER

Call (574) 534-4744 or text (574) 205-9425

Spanish speakers available https://chhclinics.org/hope-network 400 W. Lincoln Ave. **GOSHEN**, IN 46526

LA CASA DE AMISTAD

La Casa de Amistad seeks to empower the Latino community within Michiana by providing educational, cultural, and advocacy services.

- ELKHART RESIDENT ID CARD
- LEGAL SERVICES
- TRANSLATION SERVICES
- BASIC LEVEL ENGLISH CLASSES IN PERSON AND ON ZOOM
- COMPUTER CLASSES

Call (574) 233-2120

Spanish speakers available <u>https://lacasadeamistad.org/</u> 3423 S. Michigan St. **SOUTH BEND**, IN 46614





The Goshen Resident ID card provides all Goshen residents with verified identification.

When that person interacts with community officials it may provide one way of confirming identity, purchasing prescriptions, and handling money transactions. Card holders also receive discounts at local businesses!

To schedule your appointment or to renew your card, call 574-534-4744 or text "GRID" & your preferred language to 574-205-9425.



Not a valid license and cannot be used to vote

ERID (Elkhart Resident Identification)

ERID cards are available to any resident of the City of Elkhart. This card does NOT replace the state ID or state driver's license, and is only to be accepted within the city limits.

In order to obtain a card, residents are required to provide three forms of documentation proving their identity.

If you have any questions, **call 574-233-2120** between 9 a.m. and 11:30 a.m. and 1 p.m. and 5 p.m.









ENGLISH CLASSES

CLINTON FRAME CHURCH

Clinton Frame Church offers conversational English classes for adults.

- BASIC CONVERSATIONAL ENGLISH CLASSES ABOUT EVERYDAY SITUATIONS
- EVENING CLASSES ON WEDNESDAYS
- CALL FOR AVAILABILITY AND TO REGISTER

Call (574) 642-3165

Spanish speakers available 63846 county road 35 **GOSHEN**, IN 46528

GOSHEN COLLEGE

Goshen College, in partnership with Horizon Education Alliance, offers English classes in both Goshen and Elkhart.

- ENGLISH CLASSES IN DIFFERENT LEVELS BASED ON EVALUATION
- EVENING AND DAY CLASSES AVAILABLE IN AUGUST AND JANUARY

Call Rocio Diaz (574) 535-7808

Spanish speakers available <u>https://www.goshen.edu/adult/adult-english-classes/</u> 1700 S. Main Street, **GOSHEN**, IN 46526

GRACE COMMUNITY CHURCH

Grace Community Church offers English classes for adults.

- ENGLISH CLASSES
- CALL FOR AVAILABILITY

Call (574) 533-7546

https://gracecommunity-church.com/espaol/esl 20076 County Road 26, **GOSHEN**, IN 46526



ENGLISH CLASSES

PRAIRIE STREET MENNONITE CHURCH

Prairie Street Mennonite Church offers English classes for adults.

- ENGLISH CLASSES
- EVENING CLASSES AVAILABLE IN TWO SESSIONS: SEPTEMBER-NOVEMBER AND MARCH-MAY

Call (574) 293-0377

Spanish speakers available 1316 Prairie Street, **ELKHART**, IN 46516

CITIZENSHIP CLASSES

LA CASA DE AMISTAD

La Casa de Amistad is a non-profit agency which seeks to empower the Latino community within Michiana by providing education, cultural, and advocacy services, including immigration counseling, and citizenship classes for adults.

- CITIZENSHIP CLASSES IN ENGLISH/SPANISH, IN-PERSON AND VIRTUAL
- IMMIGRATION LEGAL SERVICES
- ENTRY LEVEL ENGLISH CLASSES IN PERSON AND ON ZOOM
- COMPUTER CLASSES

Call (574) 233-2120

Spanish speakers available <u>https://lacasadeamistad.org/</u> 3423 S. Michigan St. **SOUTH BEND**, IN 46614



LIBRARIES

Libraries offer free library cards for residents in their township to check out books, magazines, music, movies, ebooks, audiobooks, and more. Most libraries offer Spanish-language books and access to materials to learn English. Libraries also have photocopiers, fax service, scanner and printer, free public wifi, and public computers.

BRISTOL PUBLIC LIBRARY

505 W. Vistula St. Bristol, IN 46507 | (574) 848-7458

ELKHART PUBLIC LIBRARY

Downtown - 300 S. 2nd St. Elkhart, IN 46516 | (574) 522-5660 Pierre Moran - 2400 Benham Ave. Elkhart, IN 46517 | (574) 294-6418 Some Spanish speaking staff

GOSHEN PUBLIC LIBRARY

601 S. 5th St. Goshen, IN 46526 | (574) 533-9531 Some Spanish speaking staff, Spanish-language storytime

MIDDLEBURY PUBLIC LIBRARY

101 Winslow St. Middlebury, IN 46540 | (574) 825-5601 Some Spanish speaking staff

NAPPANEE PUBLIC LIBRARY 157 N. Main St. Nappanee, IN 46550 | (574) 773-7919

ADULT EDUCATION

ELKHART COMMUNITY SCHOOLS

The Community Education Department at ECS offers English Language Learner (ELL), High School Equivalency (HSE), and workforce training and certification classes. All classes are free of charge. It is also an official HiSET (High School Equivalancy Diploma) testing center.

Call (574) 262-5678 Spanish speakers available https://www.ecscommunityed.org 1 Blazer Blvd Door #27 ELKHART, IN 46516

ADULT EDUCATION

THE EXCEL CENTER

The Excel Center provides free education services for adults residing in Indiana who want to get their Core 40 diploma with classes offered in English and Spanish. Support services such as on-site child care, transportation assistance, and college credit and industry-recognized certification courses are provided - all at no cost.

Call (574) 206-4880 Spanish speakers available https://excelatgoodwill.org/ 2626 Prarie Street, ELKHART, IN 46517

PUBLIC SCHOOLS

BAUGO COMMUNITY SCHOOLS <u>https://www.baugo.org/</u> Office Address: 29125 County Road 22 West Elkhart, IN 46517 Phone number: 574-293-8583

CONCORD COMMUNITY SCHOOLS <u>https://www.concord.k12.in.us/</u> Office Address: 59040 Minuteman Way Elkhart, IN 46517 Phone number: 574-875-5161

ELKHART COMMUNITY SCHOOLS <u>https://www.elkhart.k12.in.us/</u> Office Address: 2720 California Road Elkhart, IN 46514 Phone number: 574-262-5500

FAIRFIELD COMMUNITY SCHOOLS https://www.fairfield.k12.in.us/ Office Address: 67240 County Road 31 Goshen, IN 46528 Phone number: 574-831-2188

GOSHEN COMMUNITY SCHOOLS <u>https://www.goshenschools.org/</u> Office Address: 613 E. Purl Street Goshen, IN 46526 Phone number: 574-533-8631

MIDDLEBURY COMMUNITY SCHOOLS <u>https://www.mcsin-k12.org/</u> Office Address: 56853 Northridge Drive Middlebury, IN 46540 Phone number: 574-825-9425

WA-NEE COMMUNITY SCHOOLS https://www.wanee.org/ Office Address: 1300 North Main Street Nappanee, IN 46550 Phone number: 574-773-3131



HIGHER EDUCATION

GOSHEN COLLEGE

Goshen College is Elkhart County's only four-year, residential college. Rooted in Anabaptist-Mennonite tradition, we integrate academic excellence and real-world experience with active love for God and neighbor.

- ADULT ENGLISH AS A NEW LANGUAGE (ENL) CLASSES
- ADULT SOCIAL WORK AND RN-TO-BSN PROGRAMS
- TRANSITION TO TEACHING PROGRAM
- COMPUTER CODING AND PROGRAMMING COURSES
- MUSIC TOGETHER CLASSES FOR FAMILIES WITH CHILDREN
- 45 UNDERGRADUATE MAJORS, 51 UNDERGRADUATE MINORS, AND SELCT MASTER'S AND DOCTORAL PROGRAMS
- CONCERTS, ART EXHIBITS, AND PROGRAMS FOR THE COMMUNITY

Call (574) 535-7000 or visit <u>https://www.goshen.edu/</u> 1700 S. Main St. GOSHEN. IN 46526

IVY TECH COMMUNITY COLLEGE – ELKHART

Ivy Tech is Indiana's only full-fledged community college, offering programs in the followings schools (and offering more than 100 transfer programs with in-state and out-of-state schools):

- SCHOOL OF BUSINESS, LOGISTICS, & SUPPLY CHAIN
- SCHOOL OF PUBLIC AFFAIRS & SOCIAL SERVICES
- SCHOOL OF INFORMATION TECHNOLOGY
- SCHOOL OF ARTS, SCIENCES, & EDUCATION
- SCHOOL OF HEALTH SCIENCES
- SCHOOL OF NURSING
- SCHOOL OF ADVANCED MANUFACTURING, ENGINEERING, & APPLIED SCIENCE.

Call (574) 830-0375 or visit <u>https://www.ivytech.edu/</u> 22531 County Road 18. GOSHEN, IN 46526

CHILDREN AND PARENTING

BOYS AND GIRLS CLUB OF ELKHART COUNTY

Through fun and educationally challenging activities, the Boys & Girls Clubs of Elkhart County serves children ages 6 through 18, to reach their full potential as productive, caring, and responsible citizens.

Call (574) 534-5933

https://www.greatfutures.club

1027 McPherson St. **ELKHART**, IN 46514 306 Crescent St. **GOSHEN**, IN 46528 233 Hwy 20. **MIDDLEBURY**, IN 46540 900 E. Centennial St. **NAPPANEE**, IN 46550

BIG BROTHERS/BIG SISTERS OF ELKHART COUNTY

Big Brothers Big Sisters provides children facing adversity one-to-one mentoring relationships to change their lives.

Call (574) 830-5013

https://bbbselkhart.org 2606 Peddlers Village Road. **GOSHEN**, IN 46526

CAPS (CHILD AND PARENT SERVICES)

CAPS mission is to support families to ensure that every child lives a life free from abuse and neglect. CAPS vision is a community where children are safe, and families thrive. CAPS offers 7 programs serving Elkhart and the surrounding counties:

- CASA (COURT APPOINTED SPECIAL ADVOCATES)
- CFAC (CHILD AND FAMILY ADVOCACY CENTER)
- COMMUNITY EDUCATION (OFFERING TRIPLE P PARENTING SUPPORT AND CHILD ABUSE/NEGLECT PREVENTION TRAINING)
- FAMILY RESOURCE CENTER

Call (574) 295-2277

https://capselkhart.org 1000 W. Hively Ave. **ELKHART**, IN 46517





CHILDREN AND PARENTING

FIRST STEPS

First Steps is the Early Intervention program for Indiana. Any family with a child under the age of three concerned for their child's development can contact First Steps. First Steps provides developmental evaluations at no cost to families. If eligible and in need of services a plan can be written for the child and family to receive services in the child's natural environment (home, daycare, virtual) to promote their development.

- SERVICE COORDINATION
- PHYSICAL THERAPY
- OCCUPATIONAL THERAPY
- SPEECH THERAPY
- DEVELOPMENTAL THERAPY

Call (574) 293-2813

www.indianafirststeps.org 700 E Beardsley Ave Ste 14A **ELKHART**, IN 46514

GEMINUS CHILD CARE AND REFERRAL

Geminus Child Care Resource and Referral is a free to use agency that can help you find high quality child care. We also help those wanting to open their own child care, walk through the licensing process. We serve families with children ages 6 weeks-12 years.

Call (219) 757-1847 Spanish speakers available https://www.geminus.care/Child-Care-Resources.php 30046 CR. 16 ELKHART, IN 46516 8400 Louisiana St. MERRILLVILLE, IN 46410

TRIPLE P PARENTING

Triple P is a parenting program, but it does not tell you how to be a parent. It is more like a toolbox of ideas. You choose the strategies you need. You choose the way you want to use them. It is all about making Triple P work for you. The three Ps in 'Triple P' stand for 'Positive Parenting Program'. Courses available online for parents of children ages 0-16.

Call (574) 226-0160 Spanish speakers available https://www.triplep-parenting.com/us/triple-p/ 124 E Washington St, GOSHEN, IN 46526

CHILDREN AND PARENTING

PARENTAL STRESS HELPLINE

Trained volunteer counselors offer parents or guardians with problems relating to their children a way to relieve stress in an environment which is non-judgmental along with being sympathetic 24/7. We offer support to anyone seeking it no matter how big or small.

Call 800-632-8188 (Spanish or English)

INTERPRETATION/TRANSLATION

COLLEGE MENNONITE CHURCH

College Mennonite Church offers translation and interpretation services as needed to Spanish-speakers in the community.

- INTERPRETATION AT APPOINTMENTS AND EVENTS
- WRITTEN TRANLSATION AS NEEDED

Call (574) 535-7262 Ask for Madeline Maldonado Spanish speakers available <u>https://collegemennonite.org/</u> 1900 S. Main Street **GOSHEN**, IN 46526

LA CASA DE AMISTAD

La Casa de Amistad offers services for adults, immigrants, seasonal workers and advocacy for local families. These include the following translation services:

- NOTARY SERVICES
- REFERRALS TO SPANISH SPEAKING AGENCIES
- ASSISTANCE WITH FORMS AND APPLICATIONS
- DOCUMENT TRANSLATION FROM ENGLISH-SPANISH OR SPANISH-ENGLISH AVAILABLE FOR A FEE

Call (574) 233-2120 Spanish speakers available https://lacasadeamistad.org/

3423 S. Michigan St. SOUTH BEND, IN 46614





FINANCIAL INSTITUTIONS

These institutions may accept the Goshen and Elkhart Resident Identification Cards for day-to-day transactions.

1st SOURCE BANK

Locations:

131 E. Franklin St. Elkhart, IN 46516 (574) 293-3461

4594 Elkhart Road Elkhart, IN 46517 (574) 875-1785

3800 Mishawaka Road East Elkhart, IN 46517 (574) 747-9238

2020 E. Bristol St. Elkhart, IN 46514 (574) 262-9347

1751 W. Lexington Ave. Elkhart, IN 46514 (574) 296-6911

101 S. Main St. Goshen, IN 46526 (574) 533-7570

CENTIER BANK

Differentiate Centier with remarkable experiences through our Servant Heart Culture.

- PERSONAL ACCOUNTS
- FREE BUSINESS CHECKING
- CONSUMER LOANS (AUTO, HOME EQUITY, RV & BOAT)
- CREDIT CARDS
- MORTGAGES
- INVESTMENT/RETIREMENT SERVICES

Locations:

1716 Elkhart Road Goshen, IN 46526 (574) 533-1333 Spanish speakers available

303 County Road 17 Elkhart, IN 46516 (574) 295-9834 Spanish speakers available

100 S Main Street Elkhart, IN 46516 (574) 747-9280 Spanish speakers available

2809 Emerson Drive Elkhart, IN 46514 (574) 549-9260 Spanish speakers available





Find the convenience and support you need to reach your financial goals with Everence[®].

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- Services in Spanish.

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1301 College Ave., Goshen 574-533-9513 everence.com/banking



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FINANCIAL INSTITUTIONS

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- SAVINGS AND CHECKING ACCOUNTS
- CREDIT CARDS
- LOANS AUTO, PERSONAL AND REAL ESTATE
- LIFE INSURANCE AVAILABLE WITH AN ITIN

Call (574) 534-7770 Spanish speakers available everence.com/banking 1301 College Ave. Goshen, IN 46526

EMPLOYMENT AGENCIES

Bridge Staffing 21826 IN-120 Elkhart, IN 46516 (574) 389-9100 **Specialized Staffing** 1757 Bristol St. Elkhart, IN 46514 (574) 498-7433 Kaizen Squad

212 S Main St. Goshen, IN 46526 (574) 370-3100

WorkOne NORTHERN INDIANA

WorkOne provides free assistance to job seekers and employers. We are your one-stop for employment support. They offer resumes and job searches to unemployment assistance to helping find funding so you can get trained in new skills.

Call (574) 295-0105

https://www.gotoworkone.com/

Monday-Thursday 8am-4:30pm; Friday 10:30am-4:30pm 430 Waterfall Drive **ELKHART**, iN 46516 *Services for U.S. citizens and permanent residents



YWCA SAFE HAVEN SHELTER OF ELKHART COUNTY

Safe Haven is an emergency shelter and offers services for victims of domestic violence.

• SHELTER FOR WOMEN AND FAMILIES EXPERIENCING DOMESTIC VIOLENCE

Call 24-hour Crisis Line at (866) 937-9922

Spanish speakers available https://www.ywcancin.org/

FAITH MISSION OF ELKHART

Faith Mission of Elkhart is a Christian social service agency, which provides food, shelter, clothing and other services for homeless individuals.

- SHORT AND LONG-TERM SHELTER FOR MEN, WOMEN, AND FAMILIES
- DAILY FREE WALK-IN MEALS

Call (574) 293-3406

https://thefaithmission.org/ 801 Benham Ave. **ELKHART**, IN 46516

FIRST LIGHT MISSION

First Light Mission is devoted to providing resources and temporary shelter for the homeless in crisis by partnering with congregations and the community.

- SHELTER FOR FAMILIES
- SHELTER FOR SINGLE WOMEN

Call (574) 534-2300

https://firstlightmission.org/ 801 W Wilkinson St., **GOSHEN**, IN 46528





HOUSING

LACASA, INC.

LaCasa Inc. is a nonprofit housing agency with programs to help clients achieve financial stability, find a new home, find affordable rentals, receive immigration counseling, and more.

- HOUSING COUNSELING PROGRAM
- MATCHED SAVINGS PROGRAMS
- HOME BUYER EDUCATION
- FINANCIAL EDUCATION/COACHING
- RENTALS AVAILABLE IN ELKHART AND GOSHEN

Call (574) 533-4450

Spanish speakers available https://lacasainc.net/ 202 N. Cottage Ave. **GOSHEN**, IN 46528 516 S. Main Street. **ELKHART**, IN 46516

OAKLAWN PATH

Oaklawn PATH (Projects for Assistance in the Transition from Homelessness) assists individuals and families who are homeless or at risk of homelessness and have mental illness.

- ACCESS TO MENTAL HEALTH AND ADDICTIONS SERVICES
- ASSISTANCE IN FINDING EMERGENCY SHELTER AND AFFORDABLE HOUSING
- ASSISTANCE IN OBTAINING HEALTH INSURANCE
- SHORT-TERM CASE MANAGEMENT

Call (574) 533-1234 Ask for PATH

Spanish speakers available https://oaklawn.org/ 330 Lakeview Drive **GOSHEN**, IN 46528 2600 Oakland Ave. **ELKHART**, IN 46517 415 East Madison Street, **SOUTH BEND**, IN 46617

CITY SERVICES

ELKHART

Elkhart city offices are located at 229 S. 2nd Street. Phone number for general questions: (574) 294-5471

- •Fire Department: (574) 293-8931
- •Mayor's Office: (574) 294-5471
- •Police Department: (574) 295-7070
- Utilities Department: (574) 293-2572

GOSHEN

Goshen city offices are located at 202 S. 5th Street. Phone number for general questions: (574) 533-8621

- •Fire Department: (574) 533-7878
- •Mayor's Office: (574) 533-9322
- •Police Department: (574) 533-8661
- •Utilities Department: (574) 533-9399

MIDDLEBURY

Middlebury town hall is located at 418 N. Main St. Phone number for general questions: (574) 825-1499

- •Police Department: (574) 825-9111
- Public Works Department: (574) 825-1493
- •Water Department: (574) 825-1497

NAPPANEE

Nappanee municipal building is located at 300 W. Lincoln St. Phone number for general questions: (574) 773-2112.

- •Fire Department: (574) 773-4000
- Mayor's Office: (574) 773-2112
- Police Department: (574) 773-4111 (non-emergency)
- (574) 773-8400 (non-emergency dispatch)
- •Utilities Department: (574) 773-4623





CITY SERVICES

WAKARUSA

Wakarusa town offices are located at 100 W. Waterford St. Phone number for general questions: (574) 862-2245

- •Fire Department: (574) 862-3168
- Police Department: (574) 862-4200
- Utilities Department: (574) 862-4632

BRISTOL

Bristol town hall is located at 303 E. Vistula St. Phone number for general questions: (574) 848-7007

- Fire Department: (574) 848-4155
- Police Department: (574) 848-4464
- •Town Manager: (574) 848-4853
- Utilities Department: (574) 848-7931

TRANSPORTATION

THE INTERURBAN TROLLEY

The Interurban Trolley provides public transit service in Elkhart and Goshen, Indiana. The Trolley is running on weekdays from 5 a.m. to 8 p.m. and Saturdays, 5 a.m. to 7 p.m.

- •DAY PASS \$2
- •14 DAY PASS \$18
- •31 DAY Pass \$35
- •10 Ride Punch Card \$20

To see routes and buy tickets, visit website: <u>http://www.interurbantrolley.com/index.html</u>

CONSULATES

EL SALVADOR

177 N. State St. #2 Chicago, IL 60601 (312) 332-1293 https://rree.gob.sv/

GUATEMALA

5559 N. Elston Ave. #100 Chicago, IL 60630 (312) 540-0781 http://www.citaconsularguatemala.com/

HONDURAS

6200 N. Hiawatha Ave. Penthouse Chicago, IL 60646 (773) 342-8281 https://www.facebook.com/ConsuladoGeneraldeHondurasChicago/

MEXICO

204 S. Ashland Ave. Chicago, IL 60607 1-877-639-4835 https://consulmex.sre.gob.mx/chicago/

NICARAGUA

1627 New Hampshire Ave. NW Washington, DC 20009 (202) 939-6570 http://consuladodenicaragua.com/





OTHER SERVICES

CATHOLIC CHARITIES FORT WAYNE + SOUTH BEND

Over their 100-year history, Catholic Charities has remained committed to helping individuals realize and fulfill their potential. Through 20+ programs, long-term case management and a dedication to building trusted relationships with their clients, they provide the hand up their clients need on their climb to self-sufficiency.

www.ccfwsb.org EAST REGION OFFICE 915 S. Clinton St. Fort Wayne, IN 46802 260-422-5625

WEST REGION OFFICE

1817 Miami St. South Bend, IN 46613 574-234-3111

NORTH REGION OFFICE

107 W 5th St. Auburn, IN 46706 260-925-0917

CHURCH COMMUNITY SERVICES

Church Community Services is a faith-based agency helping the people of Elkhart County build more secure futures through emergency assistance and intensive job-and life-skills training.

Call (574) 295-3673 Spanish speakers available https://www.churchcommunityservices.org/ 907 Oakland Ave. ELKHART, IN 46516

PROTEUS

Proteus provides agricultural workers and their families with affordable health care, education assistance, and job training.

Call (574) 855-5326 - Spanish speakers available http://www.proteusinc.net/

OTHER SERVICES

FAMILY & SOCIAL SERVICES

The Division of Family Resources is responsible for establishing eligibility for Medicaid, Supplemental Nutrition Assistance Program (food stamps) and Temporary Assistance for Needy Families benefits.

Call (800) 403-0864

Apply for benefits (SNAP, TANF, Medicaid, Hoosier Healthwise) https://fssabenefits.in.gov/bp/#/ 225 E. Jackson Blvd. **ELKHART**, IN 46516 Monday-Friday 8am-4:30pm *Services for U.S. citizens and permanent residents

HORIZON EDUCATION ALLIANCE (HEA) ADULT PATHWAYS

Interested in earning a diploma or certification, or improving your skills? HEA's Adult Pathways works with community partners in developing opportunities for adults to pursue pathways to high-demand post-secondary credentials, advanced careers, and increased earnings while responding to the workforce needs of local industry.

Call (574) 970-5820

https://heaindiana.org/parents-adult-learners/

SOCIAL SECURITY ADMINISTRATION

Government agency that assists with social security cards, retirement benefits, disability, Medicare, and more.

Call (866) 426-0532

231 Waterfall Drive **ELKHART**, IN 46516 *Services for U.S. citizens and permanent residents





OTHER SERVICES

REAL SERVICES INC.

Free legal advice, energy assistance and self-sufficiency education, elderly care assistance, housing counseling, and family development. Other programs include Child Care Assistance and Meal on Wheels.

Call (574) 322-4185

www.realservices.org

500 N. Nappanee St. Suite 4A **ELKHART**, IN 46514 *Services for U.S. citizens and permanent residents

HELPLINES

CRISIS TEXT LINE

Crisis Text Line serves anyone, in any type of crisis, providing access to free, 24/7 support via a medium people already use and trust: text. A trained volunteer will help support you during a crisis, such as anxiety, suicide, depression, emotional abuse, bullying, self-harm, loneliness, and more.

Text HOME to 741741 (English) Call 800-233-4357 (English) Youth Line – 800-448-4663 (English)

HELPLINES

CHILD ABUSE AND NEGLECT

Childhelp National Child Abuse Hotline

The Childhelp National Child Abuse Hotline is dedicated to the prevention of child abuse. The hotline offers crisis intervention, information, and referrals to thousands of emergency, social service, and support resources 24 hours a day, 7 days a week (24/7). All calls are confidential.

Call 800-422-4453 (English & Spanish)

Indiana Child Abuse and Neglect

If you suspect a child is being abused or neglected, call the Indiana Department of Child Services' Child Abuse and Neglect Hotline today. It is available 24/7, including weekends and holidays. You can report abuse and neglect anonymously. **Call 1-800-800-5556**

DOMESTIC ABUSE, DATING VIOLENCE AND SEXUAL ASSAULT

The National Domestic Violence Hotline provides essential tools and support to help survivors of domestic violence so they can live their lives free of abuse.Contacts can expect highly-trained, expert advocates to offer free, confidential, and compassionate support, crisis intervention information, education, and referral services in over 200 languages 24/7. All ages – 800-799-7233 (Spanish or English) Text LOVEIS to 22522 (Spanish or English)

RUNAWAY

The National Runaway Hotline provides crisis intervention and travel assistance to runaways needing help with finding a shelter, returning home, dealing with bullying, talking with parents, and more. Each team member has been trained to handle a crisis, provide support, and listen to your story without judgment. **Call 800-231-6946 (English)**





HELPLINES

SUICIDE PREVENTION

We can all help prevent suicide. The Lifeline provides 24/7, free and confidential support for people in distress, prevention and crisis resources for you or your loved ones.

1-800-273-8255 (English)

1-888-628-9454 (Spanish)

TREVOR PROJECT

The Trevor Project is the world's largest suicide prevention and crisis intervention organization for lesbian, gay, bisexual, transgender, queer, and questioning (LGBTQ) young people. If you are thinking about harming yourself - get immediate support. Connect to a crisis counselor 365 days a year, from anywhere in the United States. It is 100% confidential, and 100% free.

Text 'START' to 678-678 Call 1-866-488-7386 (English)

Start a chat on the computer: https://www.trevorproject.org/get-help/

United Way 2-1-1

The hotline offers comprehensive and up-to-date information on housing, shelter, food, legal aid, clothing, education, counseling, utility assistance, health care, and transportation.

Call 211 or (866) 211-9966 (English & Spanish)

https://www.unitedwayec.org/

YWCA SAFE HAVEN SHELTER OF ELKHART COUNTY

Safe Haven is an emergency shelter and offers services for victims of domestic violence.

Call 24-hour Crisis Line at (866) 937-9922

Spanish speakers available

https://www.ywcancin.org/

KNOW YOUR RIGHTS: WHAT TO DO IF IMMIGRATION OR THE POLICE COME TO YOUR DOOR



STOP AND THINK TWICE WHEN SOMEONE COMES TO YOUR DOOR

You're not normally required to open the door to anyone. Immigration and the police can't come into your home without a warrant signed by a judge.



REMAIN SILENT

You have the right to remain silent. Immigration can use anything you say against you.



STAY CALM AND DO NOT RUN

Use your phone to take photos and notes about the raid, but stay calm and do not run.



ASK TO SPEAK TO YOUR ATTORNEY AND THINK TWICE BEFORE SIGNING ANYTHING

Do not sign forms you don't understand or don't want to sign. A lawyer who knows deportation defense may be able to help you fight your case.

This information is not intended as legal advice



iAmerica has a list of legal services if you need a lawyer. Visit iAmerica at: iAmerica.org/LegalHelp









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